

WELCOME TO TUFTS HEALTH PLAN

New Members—Register at Tuftshealthplan.com for Fast Access to Your Personal Benefit Information.

Please complete all of the employee sections of this membership application in full. Failure to do so could delay enrollment. You will receive your ID card and member benefit document soon. Need a temporary ID? Use the yellow copy of this completed form.

Member Sections

- **Personal Information:** Complete all enrollment information. If your plan (HMO, POS, or EPO) requires the selection of a primary care physician (PCP), be sure to fill out this section for all members, including dependents.
- **Product Code:** Please be sure to fill in the correct product code for the plan you have selected.
- **Primary Care Physician:** It is important that you choose a PCP right away, if your plan requires one. Without a PCP assignment, your in-network benefits may be limited to emergency services only. To find a PCP, visit www.tuftshealthplan.com, and use the Doctor Search feature. In Box 22 of this application, indicate whether you are an established patient of the PCP you have listed. You are an established patient if you have seen the PCP routinely in the past for your health care. If you are selecting a new PCP, contact the doctor right away, introduce yourself as a new member, and find out if your doctor would like to schedule a physical exam. Transfer your medical records to your new PCP right away.
- **Students/Dependents/Children:** If you have a student/dependent/child enrolling on your plan—age 19 and over (if your employer is based in Rhode Island) or 21 and over if your employer is based in Massachusetts (this may be 19 and over with some employers)—you must certify their status on initial enrollment and again as requested by Tufts Health Plan. Student/dependent/child forms can be obtained and submitted at www.tuftshealthplan.com.
- **Other Health Coverage:** If you have other insurance (including Medicare), please check the correct box and fill in the additional information about your other insurance. If you do not have other insurance, be sure to check the No box.

Employer Section

Your employer must fill out this section.

When the Application is Complete

- Employee keeps the yellow copy (also your temporary ID)
- Employer keeps the pink copy
- Tufts Health Plan receives the original white copy
Tufts Health Plan
P.O. Box 9186
Watertown, MA 02471-9186

If You Need Emergency Care

In an emergency, go to the nearest medical facility or call 911. An emergency is a serious injury or the onset of a serious condition that prevents you from taking the time to call your PCP, if your plan requires one.

Please Note

By enrolling, you agree to and understand that if you or any of your enrolled dependents obtain a health care benefit or payment that you know you are not entitled to receive or be paid or if you knowingly present or cause to be presented with fraudulent intent a claim that contains a false statement, you can be liable for the full amount of the health care benefit or payment made and for reasonable attorney's fees and costs, including cost of investigation.

Tufts Health Plan arranges for the provision of health care services but does not provide health care services. Tufts Health Plan arranges for the provision of health care through agreements with independent community-based health care professionals working in private offices and with hospitals throughout the Tufts Health Plan service area. These providers are independent contractors and not employees, agents, or representatives of Tufts Health Plan for any purposes.

Product Codes

Write the corresponding letter in the product box in the member section of the enrollment application.

- | | |
|----------------------------|--------------------------------------|
| A - HMO Premium | O - Advantage PPO Saver |
| B - HMO Value | P - Navigator by Tufts Health Plan |
| C - HMO Basic | Q - Carelink |
| D - HMO Choice Copay | R - HMO Select 10 |
| E - Advantage HMO | S - HMO Select 20 |
| F - Advantage HMO with HRA | T - Advantage HMO Select 750 |
| G - Advantage HMO Saver | U - Advantage HMO Select 2000 |
| H - POS | V - Advantage HMO Select Young Adult |
| I - POS Choice Copay | RIC - Rhode Island Conversion |
| J - EPO | |
| K - EPO Choice Copay | |
| L - PPO | |
| M - Advantage PPO | |
| N - Advantage PPO with HRA | |

We speak 140 languages.
Call for translation services:

Nous parlons français
Hablamos Español
Nós falamos português
Мы говорим по-русски
Parliamo Italiano
Wir sprechen Deutsch
我們會講普通話
我們會講廣東話
Chúng tôi nói được tiếng Việt
Nou pale Kreyòl
ꠘꠞꠟ ꠘꠞꠟ ꠘꠞꠟ ꠘꠞꠟ ꠘꠞꠟ

Need Help?

If you need assistance selecting a PCP, visit www.tuftshealthplan.com and use the doctor search feature. If you need help filling out this form, call a member services coordinator at 1-800-462-0224.

TUFTS  Health Plan

No one does more to keep you healthy.

MEMBER ENROLLMENT FORM

Please print or type. Please be sure application is completed in full to ensure enrollment.

No one does more to keep you healthy.

Enrollment/Eligibility • PO Box 9186 • Watertown, Massachusetts 02471-9186

Employer Section

FAILURE TO COMPLETE AREAS MARKED IN BLUE MAY CAUSE A DELAY IN ENROLLMENT.

| | | | | | | | |
|------------------------------|--|---|--|-----------------|--|-------------------------------|--|
| 1. Name of Employer or Group | | 2. Group Number | | 3. Date of Hire | | 4. Effective Date of Coverage | |
| 5. Office Location | | 6. Type of Enrollment <input type="checkbox"/> New Hire <input type="checkbox"/> Open Enrollment <input type="checkbox"/> COBRA <input type="checkbox"/> New Group <input type="checkbox"/> Qualifying Event (MUST specify) _____ | | | | 7. Qualifying Event Date | |

Member Section

PRODUCT (Select corresponding letter from the list on the front page) _____ **Other** _____
 Have you or anyone in your household used tobacco products, e.g., cigarettes, chewing tobacco, etc., in the last 12 months? Yes No

| | | | | | | | | | | | | |
|---|--|-------------------|------------------------|---|--------------------|---|---------|-----------------------|---|--|---|----------------|
| 8. Last Name | | 9. First Name | | | 10. Middle Initial | 11. Employee Social Security Number (SSN) | | | | | | |
| 12. Mailing Address (Home address) | | | 13. Apt# | 14. City | | 15. State | 16. ZIP | | 17. Gender <input type="checkbox"/> M <input type="checkbox"/> F | 18. Date of Birth / month / day / year | | |
| 19. Type of Coverage Requested <input type="checkbox"/> Individual <input type="checkbox"/> Family <input type="checkbox"/> Other _____ | | | | 20. Primary Care Physician (HMO, POS, EPO only) <small>First Name</small> _____ <small>Last Name</small> _____ | | | | | | | | |
| 21. PCP ID# | | | | 22. Are you an established patient of this PCP? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | | | | | |
| 23. Home Telephone () | | | 24. Work Telephone () | | | 25. Fitness Center | | | 26. Primary Language | | | |
| Members Enrolling <small>(Last name, if different)</small> | | Sex M/F | Date of Birth | <small>If dependent is over age 19, please check one</small> Full time Student Disabled | | Social Security Number | | Fitness Center | Choose a Primary Care Physician for each member <small>(HMO/POS/EPO only)</small> | | Check if currently used for primary care | PCP ID# |
| 27. <input type="checkbox"/> Spouse <input type="checkbox"/> Domestic Partner | | | | | | - | | | <small>First Name</small> | <small>Last Name</small> | | |
| 28. Child/Dependent | | | | | | - | | | | | | |
| 29. Child/Dependent | | | | | | - | | | | | | |
| 30. Child/Dependent | | | | | | - | | | | | | |
| 31. Child/Dependent | | | | | | - | | | | | | |
| 32. Child/Dependent | | | | | | - | | | | | | |
| 33. Do you or someone else covered under this insurance policy have other health insurance coverage at the same time your Tufts Health Plan policy is in effect? <input type="checkbox"/> Yes <input type="checkbox"/> Yes (Medicare) <input type="checkbox"/> No | | | Name of Health Plan | Name of Plan Holder | | Health Plan Number | | Effective Date | Names of Family Members Covered | | | |
| 34. Is spouse employed? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, Name and Address of Employer _____ | | | | | | | | | | | | |
| 35. Please check if you are using additional membership applications for additional dependent children. <input type="checkbox"/> | | | | | | | | | | | | |

The information supplied on this form is true and complete. I authorize my employer to make necessary payroll deductions, if any, for my share of Tufts Health Plan coverage. I assign benefits to Tufts Health Plan providers, which means that Tufts Health Plan is authorized to make payment directly to Tufts Health Plan providers for services rendered to me (us). I grant Tufts Health Plan any legal right that I (we) may have to recover the cost of services for an illness or injury caused by someone else when these services have been or will be paid by Tufts Health Plan. I understand that calls to the member services department may be monitored for quality assurance. I understand that the benefits for which I (we) are eligible are those described in the applicable member benefit documents.

Signature (required): _____ Date: _____ Benefits Dept. Signature: _____ Telephone: _____ Date: _____